Terms & Conditions - Nudame.art

Welcome to Nudame.art - a small atelier where each item is made with care, love, and attention to detail. By placing an order, you agree to the following terms and conditions:

1. Shipping

- Customers can choose their preferred shipping method: standard shipping or certified shipping with tracking.
- Shipping costs are the responsibility of the customer.
- If you opt for standard shipping without tracking, this is at your own risk. Nudame.art is not responsible for lost or damaged parcels during transit.

2. Prices

- Nudame.art reserves the right to adjust prices at any time, without prior notice.
- Of course, the price of a confirmed and accepted order will remain unchanged.

3. Returns & Exchanges

- Products may only be returned or exchanged if they are in new, unused condition, unmodified, and returned in the original packaging.
- Custom or made-to-order items cannot be returned or exchanged, unless there is a clear production defect (see point 4).

4. Guarantee

- A guarantee applies only in case of clearly visible production faults, and must be reported within 14 days of receipt.

- The guarantee does not cover:

- damage caused by third parties

- improper use or lack of care

- dirt, staining, or exposure to damaging conditions

5. Contact & Issues

If you have any questions or experience a problem with your order, please reach out via the contact form on the website or by email. I'll be happy to find a solution with you.

Nudame.art

Owner & Artisan: Leoni

VAT Number: (ES) Z0567876B